



Digital Acceleration Solution for enterprise software

Smooth the road to digital transformation success

Your organization has made the decision to use new enterprise-wide software to improve business outcomes. For maximum impact and return on investment, you need to ensure every user supports this change, as well as being fully operational as quickly as possible.

Make change the new normal

DAS helps organizations meet their digital transformation challenges and accelerate time to success, by providing them with a family of capabilities to promote understanding, impart learning and support performance. With DAS, you rally your people behind the change, give them the confidence to initiate change themselves, and normalize agility throughout the enterprise.

Promote understanding



Using DAS's business process aids, you can quickly give users an understanding of their place in the entire chain, and the impact of their actions up- and downstream. This understanding, together with DAS's collaboration tools, fosters conversations, between teams and across functions, about procedures and potential improvements.

Impart learning



DAS enables you to develop and deliver training that puts the user in their own environment in the application, facilitating retention and recall, as well as to maintain learning resources through in-application, real-time updating. Back in situ, users can easily access training content whenever they need, reinforcing what they initially learned, and be certain that it is always the latest information.

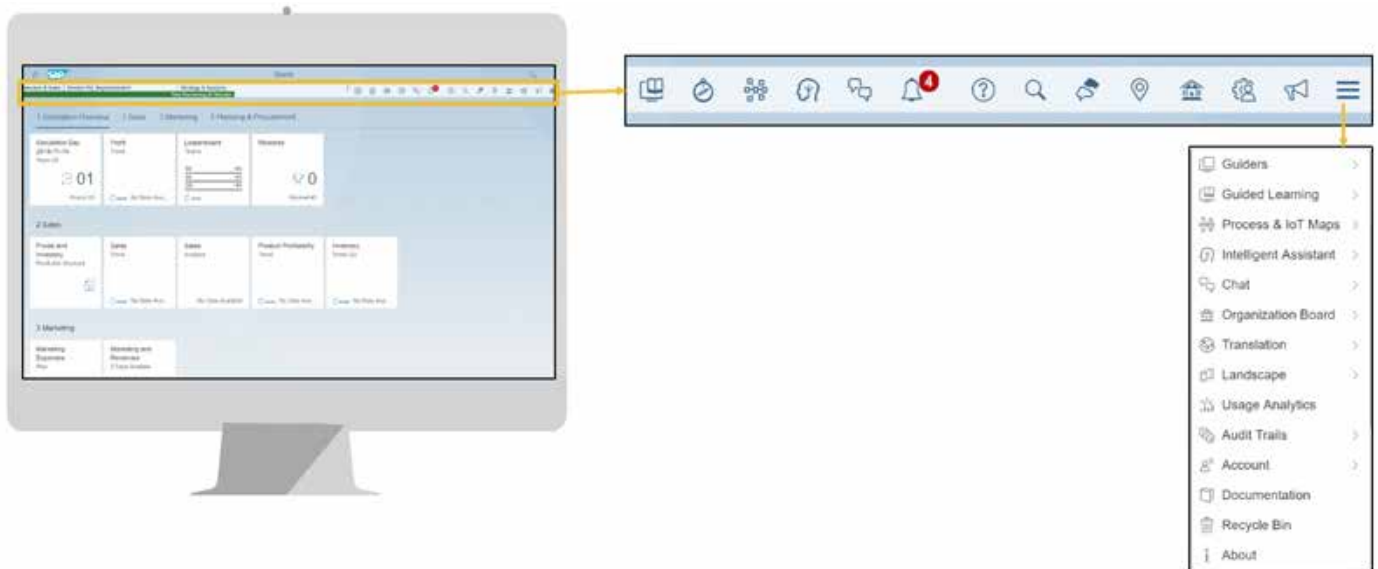
Support performance



Thanks to DAS's performance support capabilities, you can provide contextual help to users, directly within the application, as and when they need it, in ways that are easy for them to access and understand: in their own language, hands-free, through collaboration with their colleagues; pushed to them, searched for, suggested; formal learning content or user-generated notes and tips.

With DAS,
your organization
rapidly ensures
productive, engaged
users, thereby:

- Maximizing ROI of your enterprise software
- Optimizing time-to-success of your digital transformation initiatives
- Successfully managing ongoing change
- Increasing productivity
- Reducing training and support costs



What you need to know about DAS

Responsible for IT services?

- **Fast installation** – DAS is a software-as-a-service (SaaS) solution, therefore requiring no software downloads and no additional development, that can be deployed in minutes on any cloud or on-premises solution.
- **Rapidly scalable** – DAS can be deployed for small teams, then rolled out to the entire enterprise.
- **In-house security control** – Access to materials is based on user roles defined in the software, and administrated by you.
- **Reduced need for support**
 - **In local languages** – The entire user interface, including standard content, customized objects (e.g. help text and tutorials), and chats between users, can be automatically translated – in real time – into 100+ different languages, displayed in any type of script (Cyrillic, Arabic, Asian etc).
 - **To update** – Any DAS object can be modified by authors in real time and immediately put into production. DAS adapts to changes and upgrades in software, as it is integrated.

Responsible for Training and Change Management?

- **Versatile learning possibilities** – DAS’s online authoring tools enable you to create content for e-learning courses and learning plans, in-application contextual help, and process overviews and workflows.
- **Easy user access to learning resources** – Once users have completed their training, they can consult all materials in a few clicks – directly in the software – through the DAS ribbon. They can also visualize concepts in real time, on-demand, as they navigate and interact with the software. There is no need to leave their working context.
- **Accelerated content authoring and maintenance**
 - **Directly import existing content** from other platforms (EnableNow, WalkMe, Visio) and modify it if needed.
 - **Attach video recordings of transactions** to show users how to carry out a transaction.
 - **Export online in-app content** to Word or PowerPoint for training purposes – can be automatic.
 - **Modify content directly in DAS**, in real time, to keep it up to date.
 - **Review and approve DAS content directly** in the native application or system.
 - **Localize in record time** using DAS’s built-in translation management that converts your customized objects such as help text and tutorials, into 100+ languages, displayed in any script, in real time. Machine translation can be reviewed by your people in-country before publishing.
- **Facilitated training and knowledge validation**
 - **Put the user in their real environment**, not a simulation, with exercises carried out directly in the software or system in a practice or sandbox environment.
 - **Test and assess** users’ knowledge acquisition via embedded surveys and evaluations within developed courses and training material.
 - **Follow up with continuous monitoring** using DAS’s dashboard that tracks user interactions with help content and other DAS features.
 - **Follow up with personalized development plans** through direct connection to outside Learning Management Systems.
- **Enablement of collaborative content development**
 - **Define the structure of help content** with your power users and change sponsors, including courses, guided tours, tutorials and learning plans.
 - **Centrally assign authoring roles** to power users.
 - **Track and review authored content** to ensure consistency.
 - **Obtain feedback** through surveys and screen captures of content.
 - **Notify power users** when assistance for authoring is required.
 - **Promote employee interaction and communication** with a designated space.
 - **Enable users to share and communicate** via built-in video and text chat, screen sharing, screen-shot capability, and shareable sticky notes.

Overview of DAS

DAS's capabilities can be turned on/off based on customer requirements.

○ Content authoring

- **DAS Guiders:** Quickly add rich contextual help for users
- **DAS Guided Learning:** Assemble guiders into tutorials and courses with exams
- **DAS Usage Analytics:** See which content and features are being used, by whom, and how often

○ Performance support

- **DAS Language Localizer:** Manage translations in any language with in-app repository
- **DAS Notifications:** System state notifications and alerts that trigger guiders
- **DAS FAQ:** Integrates with guiders, tutorials and notifications
- **DAS Intelligent Assist:** Speech recognition and natural language processing
- **DAS Fiori Magic:** Improve usability of Fiori apps: hide or highlight fields, pre-populate data
- **DAS Text-to-Speech:** Reads any text

○ Business process aids

- **DAS Process & IoT Viewer:** Interactive overview of organizational processes, roles and assets
- **DAS Audit Trails:** Capture proof of transaction execution with Blockchain option
- **DAS Organization Board:** Access unstructured data or corporate and project web sites

○ Collaboration

- **DAS Collaboration & Support:** Built-in text, voice, video and screen-sharing
- **DAS Sticky Notes:** Add and share electronic sticky notes with colleagues in the app itself

Start paving the way to full user engagement.

Schedule a demo to see how DAS can help your organization smooth the road to digital transformation success.

Visit www.batonsimulations.com and click on DEMO in the top right-hand corner.

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